

Welcome to thestudio Birmingham...

Accessibility guide - December 2024

We are located at 7 Cannon Street. Our building is only 2 minutes walk from Grand Central or New Street Station. It is half way along Cannon Street on the right hand side. You should enter the building by the front doors, pushing the door. Please make your way to the Studio reception on ground floor.

Pick up and drop off points

You're welcome to drive up to thestudio Birmingham via Temple Row/Cherry Street onto Cannon street to unload and collect items for/from events. The best time to do this is between 8am-10am and from 6pm onwards. At any other time we are classed as a pedestrian zone therefore ticket wardens may be in operation. Cannon Street does not allow parking for extended periods of time .If you are attending an event and require further information about parking arrangements please see our website

Stairs and lifts

There are stairs to all floors of the building. The stairs have handrails on each side, our landings have no handrails. Stairs are located next to the lifts.

There are:

- 25 steps between each floor and the one above/below, separated by one landing.
- Lifts are available to access all areas of the building visitors may need to reach. From the main entrance door to the lifts it is between 6-10 meters distance.

Some stairways and the lift lobby on the Fore Street entrance are fronted by floor to ceiling windows, which may startle you when entering the building or exiting the lift/stairwell. If you are at all concerned by this, please contact our Birmingham team who will be happy to help.

Accessing level 3 and 4

Level 3 and level 4 are located in another side of the building. You will need to progress to Level 2 by lift or stairs from the ground floor reception desk. When you get to the level 2 you will see a reception desk in front of you to the right hand side.

Please proceed to the reception desk where you will be directed to level 3 & level 4.

Level 3 and Level 4 is up the ramp and straight through two doorways after which you will see some lifts to your right and stairs to your left. There is no reception desk on this floor however the

organizer of your event may have a registration desk which you should use. If there is no registration desk proceed through the doors on the left hand-side of the lifts (when you are leaving the lifts) where you will find your room.

Distance between rooms and floors are minimal and can be accessed by lift or stairs suitable for wheelchair users.

Wheelchairs

The building is fully accessible to wheelchair users apart from our two rooms above the atrium SMILE & THINK, these are only accessed by a small flight of stairs.

Please make reception or a duty manager aware of any guests in your party with limited mobility who may need assistance with evacuation from the building.

Toilets

Located on each floor are ladies, gents and accessible toilets for your convenience.

Assistance dogs

Assistance dogs are permitted within the studio floors. Water bowls can be obtained from any member of staff.

Hearing loops

Hearing loops are not installed in Studio. Delegates and guests to the studio should contact their event organiser to discuss any requirement for hearing loops.

Sensory issues

Lighting

Within Studio Birmingham there is a mix of natural light and light and LED lighting. There are lots of windows in the building, particularly in the meeting rooms. Light levels vary, but there are some very bright lights on the floors.

Sounds

The Studio floors can be busy and noisy, especially if there is a large event or a number of meetings taking place. Noise levels will depend on what exhibitions or events are being held.

If there's an emergency when you're at Studio such as a fire alert, you will hear an alarm which is a very rapid, high pitched beeping sound. You may also hear other sounds during your visit. These include:

- hand-driers in the toilets
- trolleys (which may be carrying glasses or crockery)
- background music in the shared spaces
- noise from coffee machines

Smells

You might smell food and drink in various locations around the studio.

Emergency evacuation

We have a weekly fire alarm test every Thursday at 10.30am.

In case of fire and on hearing the fire bells sound, immediately make your way to the nearest fire exit. studio fire marshals are recognizable by yellow high visibility jackets, they will assist with directions and evacuation. The fire marshals will check all areas of the venue to ensure everyone is evacuated.

Visitors are asked to follow the evacuation signs and the instructions of Studio staff. Visitors with limited mobility should wait in designated refuge areas until assistance has arrived. Studio staff will assist visitors in leaving the building during an emergency.

On evacuation of the building our meeting point is outside the Apple store on New Street, which is directly at the end of the street we are located on, again, fire marshals will direct you as necessary. You may enter back into the building only when the fire marshals have said it is safe to do so.

If you hear an intermittent alarm, this is a warning alarm to be on alert but no evacuation is necessary until alarm is continuous.